



E.S COLLEGE OF NURSING, VILLUPURAM

Recognized by Indian Nursing Council, New Delhi, Tamilnadu Nurses and Midwives Council Chennai,
Affiliated to TN Dr. M.G.R. Medical University, Chennai
Chennai Trichy Highway (NH-45), E.SNagar, Via Vikkravandi, VSalai,
Villupuram Dt. 605652

STUDENT GRIEVANCE REDRESSAL CELL

GRIEVANCE REDRESSAL CELL

The grievance redressal cell [GRC] aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non-academic matter within the campus through the grievance suggestion box.

AIM

To meet timely redress of grievance and concerns by learners as and when they arise.

OBJECTIVES:

1. The main objective of the grievance of the redressal cell is to develop a responsible and amendable attitude among all the participate. So that the peaceful educational atmosphere is maintained in the college.
2. To provide support system to students to redress their grievance.
3. Initiating proactive measures to address student grievances.
4. Investigating complaints and unrepresentative of victims and taking actions with appropriate authorities for redressal.
5. Receiving periodic suggestions for improvement.

RULES:

1. The committee will deals with all genuine grievance of learners of the college
2. All complaints should file their grievance either by writing in paper to the committee.
3. The committee will meet at least once in a month to resolve the grievance
4. Grievances at the department level are managed by the concerned mentors, class coordinators and heads of the departments.
5. The students shall being up his grievance in the procedure immediately to the grievance cell without fail. The number of grievance settled or pending will be report to the principal in every month.
6. A Box marked grievance box is placed on the first floor. Any student may put in their case/concern with name, date and class in the grievance box. Confidentiality and privacy is maintained.



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STUDENT GRIEVANCE REDRESSAL CELL MEMBER

S.NO	COMMITTEE MEMBERS	DESIGNATION	CATEGORY
1	PROF.PORSELVI.M	PRINCIPAL	CHAIRPERSON
2	PROF. KARTHI.R	VICE- PRINCIPAL	CO- CHAIRPERSON
3	Mrs. JABASEELI GLADIES	ASSOCIATE PROF	MEMBER SECRETARY
4	Ms. KUMUTHAVALLI.	ASSISSTANT PROF	ADVISOR
5	Mrs. DEVI.R	NURSING TUTOR	MEMBER
6	MS.SUSHMITHA.B.S	IV B.SC(N)	STUDENT MEMBER